

Complaints Procedure



SRJNC is committed to offering a positive experience for all of our members. Should you find reason to complain, you should submit it in writing to the league secretary, within 7 days of the alleged incident. The complaint will be acknowledged, in writing, within 5 days.

All complaints will be dealt with in the strictest of confidence.

The Executive Committee shall have the power to take disciplinary action against any member and shall have the authority to terminate the membership of any member guilty of conduct deemed to be a detriment to the Club.

There shall be the right of appeal to the Executive Committee, against any decision made by an officer of the Club.

The appeal shall normally be considered within 14 days of it being received by the Secretary.

Signed:



01/02/2019

Kerry Gardner – Chair



01/02/2019

Tina Sayers - Secretary